|  |  |
| --- | --- |
|  | **2014** |
| **WebConnectPlusTM**  **User Acceptance Test Document**  **User Acceptance Test Document** | **Date: January 6th** |

# Introduction

The document is meant to guide the proposed integration of merchant website to eTranzact WebConnectPlusTM for processing payment or confirming payment status.

The testing is conducted to enable a user to validate that the integration meets the agreed upon acceptance criteria.

**Integration Information**

|  |  |
| --- | --- |
| **Name of Merchant/Company** | ABC LTD |
| **Merchant’s Website URL** | http://www.abc.org |
| **Merchant Representative** | Mr John Doe |
| **Contact Email, Phone Number** | abc@yahoo.com |
| **Description of Services required** | Web Payment |
| **eTranzact Integration Manager** | Molokwu Peter |
| **Merchant’s Sign Off (Name, Signature & Date)** |  |

The following checklist's purpose is to ensure that the appropriate steps have been taken to execute a user acceptance test (UAT), to wrap up the web integration process and ensure proper documentation has been completed. Simply choose "Yes, No or N/A" as it applies to the UAT process. If a column contains a "No" answer, it should be revisited.

**Web Merchant Checklist**

|  |  |  |  |
| --- | --- | --- | --- |
| **S/No** | **Test** | **Result** | **Comments** |
|  | Merchant Site should be able to supply complete parameters and load WebConnect’s payment page using http post correctly | (Yes)  (No) |  |
|  | Amount on portal must be the same being passed to eTranzact. | (Yes)  (No) |  |
|  | Site Navigation from the home page to eTranzact payment page must be straightforward. | (Yes)  (No) |  |
|  | Clicking of back button after successful payment must be checked. | (Yes)  (No) |  |
|  | Payment notification must be given to the payer. | (Yes)  (No) |  |
|  | Merchant’s website must differentiate WebConnectPlus from other payment gateways using eTranzact’s logo and available card types (Genesis card, PocketMoni, Visa, MasterCard, Verve) etc. | (Yes)  (No) |  |

|  |  |  |  |
| --- | --- | --- | --- |
|  | For sites that do not require customers to log in before performing transactions, the transaction reference number must be displayed to the customer with a caveat asking the customer to note the transaction identification number. | (Yes)  (No) |  |
|  | Your website MUST provide a callback page for a failed transaction in case of network/internet problem while expecting response from WebConnectPlus | (Yes)  (No) |  |
|  | Transaction history must be fully implemented. | (Yes)  (No) |  |
|  | Support lines and email must be boldly visible on merchant site for site users. This includes the physical location address, email address & telephone numbers. | (Yes)  (No) |  |
|  | Amount and other payment information to be processed by WebConnectPlus are correct. That is the amount is constant for that particular payment? | (Yes)  (No) |  |
|  | Amount from Payment Gateway is verified by website before giving service to customer. This means that approved transaction amount is always checked against the website’s amount log before service is given? | (Yes)  (No) |  |
|  | Redirect back to merchant’s website is successful and return page after transaction is completed displays the following to the customer   * Customer Information * Transaction response description * Merchant Reference Number for the transaction | (Yes)  (No) |  |
|  | Interpretation of transaction status must be properly done. | (Yes)  (No) |  |
|  | For Successful transactions, color of message displayed should be blue. For unsuccessful transactions, color of message displayed should be red. | (Yes)  (No) |  |
|  | Merchant Transaction Id is unique and must be between 6 and 12 digits | (Yes)  (No) |  |
|  | After a client finishes a transaction, descriptive links must be included to help customers navigate to other pages or make new payments from the receipt/confirmation page. | (Yes)  (No) |  |
|  | Customers are notified about the transaction status via email and or SMS after each successful transaction. | (Yes)  (No) |  |
|  | All transactions are logged before being sent to WebConnectPlus. Transactions are logged as pending and then updated when a response is gotten from the gateway. This is to track uncompleted transactions | (Yes)  (No) |  |
|  | Customers can view transaction history for all transactions. The status for the transaction must be explicitly defined. | (Yes)  (No) |  |
|  | Call to WebConnectPlus verification/query link to retrieve payment status from merchant website must be implemented correctly | (Yes)  (No) |  |
|  | An administrative section from where administrators can access transaction reports for all users is available? The transaction table must log transaction along with their transaction ref, amount, response code, response description, customer details etc. | (Yes)  (No) |  |